

Melissa Crouch

PHOTOGRAPHY



Cookie & Privacy Policy



MELISSA CROUCH PHOTOGRAPHY – COOKIE & PRIVACY POLICY:

Your privacy and security of your personal data is extremely important to us

This cookie & privacy policy explains the types of personal data we, Melissa Crouch Photography, may collect about you whilst you interact with us. We collect and process data in accordance with the General Data Protection Regulation (GDPR) (EU) 2016/679 and the Data Protection Act 2018. We do not disclose data to any third parties unless it is necessary for the fulfilment of service, you have specifically given consent for a particular service, or we have a legitimate interest in disclosing data. Instances in which we do disclose data to third parties are outlined below

SITE ACTIVITY DATA:

Melissa Crouch Photography considers internet user privacy and data protection to be of paramount importance.

The Melissa Crouch Photography website complies with the Data Protection Act 1998 in relation to all processing of personal data supplied to us by users and other personal data in our possession for any reason. It is the policy of Melissa Crouch Photography to maintain the privacy and confidentiality of any personal information, such as your name, address, email address, or telephone number that you provide to us. Because your privacy is important to us, we maintain this website privacy policy to protect your personal information. By using this site, you consent to the terms of this website privacy policy. We do not collect, use or disclose your personal information for any purpose other than those identified below, except with your consent or as required by law.

Each time you visit our website www.melissacrouchphotography.co.uk the web server collects and logs certain information. We keep these access logs for a reasonable period of time. These logs include, but are not restricted to: your computer's TCP/IP address, date, time and files accessed. These logs also contain information about referrer information if you clicked on an external link in order to access a webpage. We use these logs solely for performance, site administration and security reviews. We do not sell or share this information with any third party.

PERSONAL INFORMATION:

We collect only personal information about you, such as your name, address, email address, or telephone number that you voluntarily provide to us. For example, we may

receive personal information about you when you send us an email through our website or fill in our contact and booking forms.

We do not sell any personal information we receive through our website to any third party, nor will we add such information to any bulk email list we may prepare.

WHAT ARE COOKIES:

As is common practice with almost all professional websites, this site uses cookies. Cookies are tiny files that are downloaded to your computer, to improve your experience. This document describes what information they gather, how we use it and why we sometimes need to store these cookies. We will also share how you can prevent these cookies from being stored however this may downgrade or 'break' certain elements of the site's functionality.

HOW WE USE COOKIES:

We use cookies for a variety of reasons detailed below. Unfortunately, in most cases there are no industry standard options for disabling cookies without completely disabling the functionality and features they add to this site. It is recommended that you leave on all cookies if you are not sure whether you need them or not in case they are used to provide a service that you use.

DISABLING COOKIES:

You can prevent the setting of cookies by adjusting the settings on your browser (see your browser Help for how to do this). Be aware that disabling cookies will affect the functionality of this and many other websites that you visit. Disabling cookies will usually

result in also disabling certain functionality and features of this site. Therefore, it is recommended that you do not disable cookies.

COOKIES WE MAY HAVE ACTIVE:

We may use cookies when you are logged in so that we can remember this fact. This prevents you from having to log in every single time you visit a new page. These cookies are typically removed or cleared when you log out to ensure that you can only access restricted features and areas when logged in.

When you submit data to through a form such as those found on contact pages or comment forms cookies may be set to remember your user details for future correspondence.

THIRD PARTY COOKIES:

In some special cases we also use cookies provided by trusted third parties. The following section details which third party cookies you might encounter through this site.

This site may use Google Analytics which is one of the most widespread and trusted analytics solutions on the web for helping us to understand how you use the site and ways that we can improve your experience. These cookies may track things such as how long you spend on the site and the pages that you visit so we can continue to produce engaging content.

Third party analytics are used to track and measure usage of this site so that we can continue to produce engaging content. These cookies may track things such as how long you spend on the site or pages you visit which helps us to understand how we can improve the site for you.

In some cases, we may provide you with custom content based on what you tell us about yourself either directly or indirectly by linking a social media account. These types of cookies simply allow us to provide you with content that we feel may be of interest to you.

We also use social media buttons and/or plugins on this site that allow you to connect with your social network in various ways. For these to work the following social media sites including; Facebook and Instagram, will set

cookies through our site which may be used to enhance your profile on their site or contribute to the data they hold for various purposes outlined in their respective privacy policies.

CONTACT FORMS:

When using our contact or booking forms we collect the following information which is directly provided by the user, their name, email address and the message itself. A contact number is an optional field. The information provided is only used to reply or for direct contact with the user. This information is never used by third-party services or sold.

EMBEDDED CONTENT FROM OTHER WEBSITES:

Pages on this site may include embedded content (e.g., videos, images, articles, etc.). Embedded content from other websites behaves in the exact same way as if the visitor has visited the other website.

These websites may collect data about you, use cookies, embed additional third-party tracking, and monitor your interaction with that embedded content, including tracing your interaction with the embedded content if you have an account and are logged in to that website.

WHO ON OUR TEAM HAS ACCESS?

Members of our team have access to the information you provide us. This information may include customer information like your name, email address, and billing and shipping information.

Our team members have access to this information to help fulfil bookings, process refunds and support you.

WHAT WE SHARE WITH OTHERS:

We share information with third parties who help us provide our orders and store services to you;

Google Analytics is a web analysis service provided by Google Inc. ("Google"). Google

utilizes the Data collected to track and examine the use of this Application, to prepare reports on its activities and share them with other Google services. Google may use the Data collected to contextualize and personalize the ads of its own advertising network.

HOW LONG WE RETAIN YOUR DATA:

All user data is stored for as long as is deemed necessary by Melissa Crouch Photography. Website administrators can see and edit the information, and will complete all access and deletion requests (see below).

YOUR RIGHTS TO 'ACCESS' AND BE 'FORGOTTEN':

The EU General Data Protection Regulation (GDPR) is a data privacy regulation to protect all EU citizens' data. It gives you, among other requirements, the right to receive a copy of or delete all of your personal data held by a website.

When you submit a request to access and receive a copy of the personal data we hold for you, or have all of your personal data deleted, we submit a request for this to be completed. Simply send an email to crouchmelissa@hotmail.co.uk and we will complete your request.

POLICY REVISIONS:

Any changes to this website privacy policy will be promptly communicated on this website. Any such change will be prospective only and will not affect how we handle personal information submitted to us before the change occurs.

CONTACTING US:

If you have any questions about this Cookie & Privacy Policy, please contact me via email to melissacrouchphotography@gmail.com or using the contact form on my website.